



TOEIC - PART4-47

Listen carefully as the teacher reads an announcement or an article, then choose the best answer to the questions below:

1). Who is the message probably for?

A. Employees

B. Students

C. Customers

D. Reporters

2). Which telephone key should listeners press to reach a customer service representative?

A. one

B. four

C. three

D. pound

3). What information is NOT available on the web site?

A. Phone numbers

B. Branch locations

C. Directories

D. Schedules