



TOEIC - PART3-50

Listen carefully as the teacher reads an article or a dialogue, then choose the best answer to the questions below:

1). Why does the woman call the man?

A. To compliment

C. To reschedule

B. To complain

D. To apologize

2). What problem does the woman have?

A. A broken television set

C. A loose antenna

B. A missing wire

D. Poor TV reception

3). What does the man plan to do?

A. Visit the woman and apologize.

B. Refer the woman to a supervisor.

C. Send a worker to the woman's home.

D. Refund the woman's cable money.