



Irma: Hello. There is Irma.

Matt: Hi. Irma. How was the interview?

Irma: Well, he hired me.

Matt: You were hired for the management job? That's great!
I told you.

Irma: No, I didn't say I got the management job. He hired me
for a job in customer service, selling tours to Asia.

Matt: Just the customer service? But what about the management job.
You were qualified for that management position.

Irma: I know. I indicated it in my resume. I worked in travel
management
for five years and that I even have a course in Business
Management here in the U.S.

Matt: Oh, I can't believe that. You're perfectly qualified for that
management position.

Irma: It's useless. It's not fair. I even got a degree here in the U.S.

Matt: Wait a minute. Why weren't you hired for the management
position?

Irma: He said that my problem is my English.

Matt: But your English is fantastic!

Irma: But I'm not a native speaker, I guess that's the problem.

Matt: Well, you know, you spend a little time at the customer service
and you can work your way up for the management position.

Get the main Ideas:

1. What qualifications does Irma have?
2. Why didn't she get the job she wanted?
3. What is she going to do next?

Respond to the Ideas:

1. What do you think Irma should do?
2. Are there any jobs that can be done only by native speakers of English? What jobs? Why?

Interaction Link:

Agree or disagree to the following ideas:

1. British English should be taught as the standard.
2. American English should be taught as the standard
3. Countries (schools) should choose which they will teach as a standard.
4. Each country uses its own version of English as its own standard.