

## Dialogue

**June:** You look so angry. What happened?

**Mark:** Nothing. Just don't ask.

**June:** Come on. I think you need to **let off some steam**. Besides, you shouldn't **keep your feelings pent up**. They'll eat you alive. So, talk to me.

**Mark:** All right. This morning I took my car to the garage to have them check the air-conditioner. They only gave it a once-over, refilled it with some Freon, and charged me 300 **bucks**!

**June:** No wonder you're **livid**. I'd be mad, too if someone **ripped me off** like that.

**Mark:** Yeah, and they were rude. They said I didn't know anything about cars, which I don't, but they didn't have to be so **blunt**!

**June:** Sounds like you got a **raw deal**! Maybe you should file a complaint with the Consumer Protection Agency.



## Expressions

Let off some steam

Keep feelings pent up

Bucks

Livid

Ripped someone off

Blunt

Raw deal

complaint

**Let's Talk**

- 1. What are the things that can make you feel livid?**
- 2. Who do you talk to when you need to let off some steam?**
- 3. When do you keep your feelings pent up?**
- 4. Have you had a raw deal before? What happened?**
- 5. What do you do when people are rude to you?**

