



3) LANGUAGE FOR ROOM SERVICE CREW (Room Service Orders)



Room service.



Good morning. This is room 113. I'd like some breakfast, please



Right. Excuse me. Mrs. Jones?



That's right



What can I do for you?



I'd like some grapefruit juice, marmalade, two scrambled eggs with two sausages, toast, and a pot of black coffee, please. How long will it take?



Just a few minutes, Ma'am.



Great. Thank you.



3) LANGUAGE FOR ROOM SERVICE CREW (Room Service Orders)

EXPRESSION	WHEN TO USE IT
Good morning, Room Service.	This expression is use when answering a telephone call from a customer
What can I do for you?	Asking what the customer wants.
How would you like your ___?	Asking the customer how they like their food to be cooked (Ex. Egg – Sunny side up, scrambled etc...)
Would you like ____, ____, or ____?	Giving the customer some suggestion on some orders.
How about your drinks, Sir?	Asking the customer about his/her preferred drink.
Here's your order, sir. _____, _____, _____, and _____. Would these be all, Sir?	Serving the customers order and asking if they still want anything.
The meal will be served after _____ minutes.	Telling the customer for how many minutes their order will be cooked or served.