

3) Entertaining Customers



Excuse me ma'am, after five minutes the hairstylist will be here. So, while waiting, you can read magazines and watch TV.



Thank you very much. How long will I wait?



For five minutes only ma'am. I'm sorry to keep you waiting.



No problem. It's my fault. I didn't make a reservation.



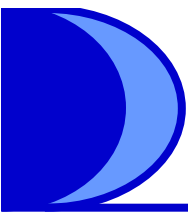
It's good to have reservation, Specially these days.



I think that's my hairstylist.



Yes. Enjoy our service.



3) Entertaining Customers

Useful Expressions:

Excuse me... = Sorry to disturb you....

I'm sorry to keep you waiting. = An apology to have you waiting.

It's good to make a reservation= It's advisable to make a reservation

Activity:

Use the following expressions above and do the dialogue.

(The student will be the customer, teacher will be the hairdresser.)

You wanted to have your hair cut but the hair salon is jammed with customer.