

(Problem with seat number, someone's in Jun's seat)

Jun: Excuse me Ms. Where is this seat?

Attendant: Oh it's at the business class, It's right this way sir.

Jun: Thank you very much.



(Jun reached his seat no. but there's a problem)

Jun: Excuse me, I'm sorry to bother you but can you tell me what is your seat number?

Lady: My seat no. is 12c.

Jun: I'm afraid that's not quite right. That's also my seat number. I'll call the attendant.

Lady: Yes, perhaps that would be a good idea

Jun: Excuse me Ms. There seems to be a problem.

(The attendant solved the problem by calling the chief)

Attendant: I'm very sorry about the problem.

Jun: That's okay. Everybody makes mistakes every now and then.

Attendant: Is there anything else I can do for you sir?

Jun: Yes, I'd like to know the menu for dinner?

Attendant: We have a lot. Here's the menu. Well for tonight we are serving seafood, chicken and beef.

Jun: Hmmm, The chicken sounds nice.

Attendant: How would you like your chicken sir?

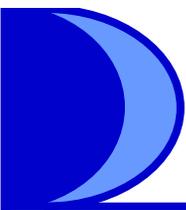
Jun: I'd like it to be cooked medium-rare.

Attendant: Okay good. Now how about for your wine?

Jun: I guess I'd like red wine please. And cognac after the meal.

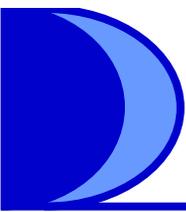
Attendant: Would that be all?

Jun: That'll be all for now. Thank you!



Onboard

USEFUL EXPRESIONS	EXPLANATION	OTHERS WAYS TO SAY
1. It's right this way	- pointing someone to a direction	- It's over here - It's right here - Follow me this way
2. I'm sorry to bother you	- asking an apology	- I'm sorry to disturb you - I don't mean to bother you but... - Can I disturb you for awhile.
3. I'm afraid that's not quite right	- the person is saying there is something wrong	- I'm afraid there seems to be a problem - I'm afraid there's a mistake. - I'm not quite sure if that's correct.
4. every now and then	- People make mistakes sometimes.	- sometimes - on some occasions - at times
5. Is there anything else I can do for you?	- asking the person if there's something he/she needs	- Can I get you anything? - Do you need anything? Would you like... Can we do anything for you?
6. I'd like to know the menu	- asking for the menu	- What are your menus? - What do you have for today or tonight?



Onboard

7. The chicken sounds nice	- the person have chosen what he likes	- The chicken sounds good. - That's delicious
8. Would that be all	- asking if the costumer need other things	- Is that all - Do you need anything else

EXERCISE:

Try to order some in flight meals using the expressions above.