

Making a Ticket Reservation

(Jun calls to travel agency for ticket reservation).

Jun: Hello Good Morning, I would like to make a flight reservation for one passenger.

Agent: Okay sir, what's the destination and the date of departure?

Jun: Hong Kong, this 1st of June 2008.

Agent: Let me check.



Ticket reservation

(Few minutes later)

Agent: Oh, Sir we only have a business class available for that day.

Jun: Fine, I'll take it.

Agent: Is this an aisle seat or window seat?

Jun: Window please.

Agent: How would like to pay for this?

Jun: Credit card.

Agent: What type of card is it?

Jun: It's a Master card.

Agent: What's your card number?

Jun: 4028 8900 0503 7864

Clerk: Okay before anything else, to what name shall I book this reservation?

Jun: Jun Honda

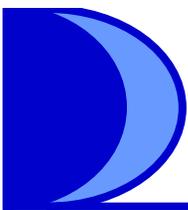
Agent: Your flight Mr. Honda is already confirmed.

Jun: What time will the flight arrive in Hong Kong?

Clerk: The departure time is 1:00 and it will arrive at 4:00. Please check-in you bags two hours before your departure time.

Jun: Okay! Thank you very much.

Agent: You're welcome, have a nice trip.



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Useful Expressions	Explanation	Other ways to say
I'll take it	- the person accepts	- That's fine - I'll go for that - I'll take that
Let me check	- trying to see if something is available	- Let me see
Have a nice day		- Have a good day! - Enjoy your day

VOCABULARY:

Accommodation - a seat, berth, or other facilities for a passenger on a train, plane, etc.

Business class - Its level of accommodation is higher than economy class but lower than first class.

Destination - the place to which a person or thing travels or is sent.

Aisle seat – A seat near a passageway between rows of seats, as in an auditorium or an airplane.

Window seat - A seat next to a window, as in the recess of a bay window or on a bus or airplane.