

# Check in Hotel and Changing Room



(*Metro Park Hotel: Jun goes to the front desk*)

**Jun:** Good morning, I've reserved a room. My name is Jun Honda.

**Attendant:** One moment please. You've reserved a standard room for two nights. Is that correct?

**Jun:** Yes that's right. But I wish to change my room to deluxe single room please.

**Attendant:** Just a moment.

(*Typing and checking the computer*)

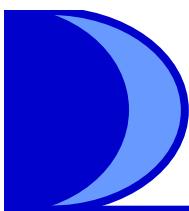
**Attendant:** Mr. Honda the hotel is very busy this week. I'm afraid you can't change your room but I've upgraded you to a suite with a king size bed. Is that acceptable?

**Jun:** Yes of course , that's fine.

**Attendant:** Thank you; here is your key card. Your room is 204 on the second floor. Breakfast is included, you can have breakfast in the restaurant between 7 am and 10 am or you can have breakfast in your room if you prefer. The porter will take your bags up to your room.

**Jun:** Thank you very much!

**Attendant:** Thank you Mr. Honda. I hope you'll enjoy your stay with us.



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## VOCABULARY: Connect the column A with column B

- |                    |  |
|--------------------|--|
| 1. Reserved a room | a. Get a better room, bigger room.   |
| 2. Upgrade         | b. Ordinary room accommodation.  |
| 3. Suite           | c. Kept by special arrangement for some person.  |
| 4. Standard room   | d. Just like a normal key but it looks like a credit card and swipe it in the slot on the door.      |
| 5. Keycard         | e. The person who will carry the bags for you. They basically help with anything the costumers need. |
| 6. Porter          | f. Gets more furniture like sofa and refrigerator. It's more convenient.                             |

## EXERCISE:

Choose the correct answer from the box below.

1. Good Afternoon, I want to \_\_\_\_\_ for one person please.
2. I want the \_\_\_\_\_ room which is cheaper.
3. Here is you \_\_\_\_\_ Mam, your room is 204.
4. The \_\_\_\_\_ will help you with your luggage.

### OTHER WAYS TO SAY

- booked a room
- Standard
- Room card
- Room key